



New Lodge Dental Surgery Covid-19 Precautions

The practice is open as normal as we are part of the Medical Services.

Because of the pandemic we will, for the foreseeable future, be wearing standard hospital operating PPE (Personal Protective Equipment) of mask, visor, gloves and gown for AGP procedures.

For Covid-19 suppression purposes, it is extremely important that you clean your teeth thoroughly with toothpaste immediately before you come to the practice.

If you are driving to the practice, please park in our car park and use your car as the waiting room. When you arrive in the car park please phone reception or ring the door bell to say that you have arrived so that the receptionists can inform the relevant dentist.

If you are walking to the practice, when you arrive please ring the door bell and a receptionist will acknowledge you and will let the relevant dentist know you have arrived. Chairs have been provided.

Hand sanitiser will be provided and should be used at the entrance before and after your appointment. We would also ask patients to wear a mask.

Only the patient, and any carer, should come inside. Families with children - we are only allowing one child in at a time with an adult.

Please do not use the toilet and do not put mobile phones or any other hand-held devices down on any surface. Keep them in a pocket.

Your personal belongings will be placed in a secure box in the reception area as personal belongings are not allowed into the surgery.

Reception is also now open for payments but please be mindful if there is more than one patient in the reception area please apply social distancing rules.

Please continue to make appointments by telephone 01883 717977 or by email at newlodgedental.co.uk

Once your appointment has been booked you will be sent a link via the portal to complete a Covid-19 screening questionnaire. Please ensure this is completed before attending the practice.

PLEASE DO NOT ATTEND if you have a raised temperature, persistent cough, loss of taste or smell or if any members of your household have these symptoms.

Thanking you in advance